



NEPACS

Annual Review

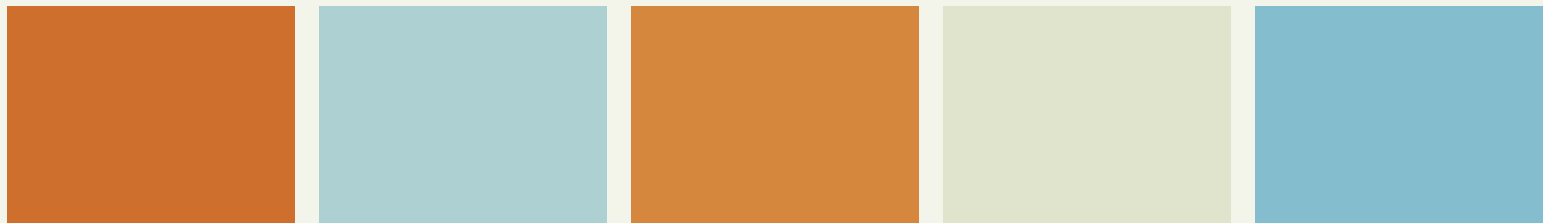
2009 - 2010



Building bridges for prisoners, their families and the community

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NEPACS is a long-standing charity in the north east of England which runs prison visitors' centres and tea bars, facilitates play sessions for prisoners' children, provides free caravan holidays for families and administers hardship grants. We recognise that families of offenders, and especially children, may become the hidden victims of crime when a relative is imprisoned. Our staff and volunteers provide friendship and support during this difficult time.

The aims of the Society are to:

- Support and assist prisoners, families and friends of prisoners in their visits to the prison and in their life outside the prison.
- Ensure that children visiting relatives in prison will feel welcome and find the experience as pleasant as possible.
- Relieve hardship due to the poverty of some offenders and their families.
- Support the education and training of offenders and other processes which may assist their rehabilitation.
- Raise public awareness through the collection and publication of information relating to criminal justice matters and to the prevention of crime.

Introduction

Board of Directors (2009 - 2010)

NEPACS is all about building bridges between prisoners, their families and the communities that they will return to on release. We believe that investment must be made in resettlement and rehabilitation to ensure that there are fewer crime victims in the future, and less prospect of family life being disrupted or destroyed by a prison sentence.

As a charity with a strong regional base including over 200 volunteers from all walks of life, we are determined to play our part in promoting family ties and facilitating resettlement.

Ministry of Justice figures tell us that prisoners are 39% less likely to reoffend if they have had visits throughout their prison sentence. That's a strong argument for keeping families together. But we are also concerned about the damaging impact of a prison sentence on the families themselves and seek to limit this through informal support and signposting for help with finance, childcare and health issues. After all, the families haven't committed the crime, but they, especially the children, are greatly affected by the punishment.

'Prisoners are 39% less likely to reoffend if they have had visits throughout their prison sentence...'

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Chairman's Report

'We also need to recognise the changes which are affecting our statutory partners, the Prison and Probation Services...'

Once again this has been a very challenging year for NEPACS, its staff and volunteers. The much awaited tendering process still lumbers on, providing for our Management Team and the Board of Trustees time for preparatory work in anticipation of what will be a critical change in our relationships with the Criminal Justice Services.

I think the next few years will be extremely challenging for the voluntary sector and we must anticipate difficult times ahead. I know Helen Attewell and our Management Team are already planning for all contingencies. Despite this life goes on and it is gratifying to see that NEPACS thrives. I hope this Annual Review will leave readers with a strong impression of the enthusiasm and commitment of volunteers and staff alike in going forward.

We also need to recognise the changes which are affecting our statutory partners, the Prison and Probation Services. I often reflect on the history of NEPACS and its role over the last hundred or so years in the development of work with the Prison and Probation Services. I never forgot the first Probation Officer appointed to Durham Probation Service was the agent for Durham

Discharged Prisoners Aid Society, our forerunner organisation. Our future is inextricably linked with theirs and I pay tribute to the cooperation and support we have received at all levels from staff in both Services.

It is always invidious to mention names, but this year has seen the retirement of two long standing senior members of staff. Alex Tait, who as Governor at HMYOI Castington, was a model Governor in his support of our Visitors Centre. The other loss has been that of Elaine Lumley, Chief Probation Officer of Teesside Probation Service, who over the years has been a 'champion' of NEPACS and has offered consistent support.

I must also thank Helen Attewell and all our staff for their unstinting efforts during the last year. Last but by no means least, I would like to thank all our volunteers. At our heart we remain and I hope always will, an organisation of volunteers and their continued efforts and support are a credit to them.

James Black
Chairman



CEO's Report

'Staff and volunteers continue to go that extra mile to ensure that people visiting prisons receive a warm welcome...'

There is uncertainty all around us – public sector spending cuts and debates on prison policy. We have also seen a number of long-standing colleagues from the prison and probation services take retirement, and big changes are taking place with the formation of the Durham Tees Valley Probation Trust and at HMYOI Castington. But despite this uncertainty, NEPACS remains a robust and thriving organisation, thanks to the commitment and enthusiasm of staff, volunteers and Board members.

We have seen some cuts in visits sessions through the year, but we have also had many notable successes.

- Our work with children of prisoners has been highly commended by KidsVIP and special visits for mothers and their children at HMP YOI Low Newton have been highlighted as good practice in National Children's Bureau's 'Locked out of Play' report.
- Family 'playdays' have been held for the first time at high security prison HMP Frankland.
- We organised a special tribute to our long-serving volunteers at which certificates were presented by the Director of Offender Management, Phil Copple.

- The profile of NEPACS has been raised through joint events with Durham University and the County Durham Drug and Alcohol Action Team, and our organisation has featured in a promotional DVD on the community channel.
- Our NEPACS awards continue to boost the regional profile of good practice in resettlement and bring together partners from prison, probation and the voluntary sector to celebrate this work.
- A number of 'Visitors' Voice' groups have been established to bring families together to share their experiences and to advise on improvements to visits.

Staff and volunteers continue to go that extra mile to ensure that people visiting prisons receive a warm welcome and that their support needs are met. We know that whatever happens in the coming months, there will be an ongoing need for NEPACS to advocate for prisoners and their families and to build those links with the wider community.

Helen Attewell
Chief Executive Officer

Our achievements in 2009/10

NEPACS' Visitors' Centres

- NEPACS has welcomed over 100,000 visitors through our doors
- NEPACS has organised structured play activities for 1,013 children at special parent-child visits
- NEPACS has provided a holiday break for 38 families at our caravans
- NEPACS has awarded £32,946 in grants to 388 individuals
- NEPACS has presented 6 awards for best practice in resettlement
- NEPACS has raised funding for new projects from the Big Lottery Fund, Lloyds TSB Foundation and Joseph Rowntree Charitable Trust.
- NEPACS has raised funding from a number of donors to extend the Family Support Centre at HMYOI Deerbolt.

The costs of visiting prisons have increased with higher petrol costs and public transport price rises. Despite these difficulties, visits to prisons in the north east have increased overall. Staff and volunteers ensure that everyone receives a warm welcome and the information they need. Low income visitors are advised on the Assisted Prison Visits scheme to enable them to recover some of their travel costs.

Number of visitors using the Centres 2009/10

Prison	Adult (visitors)	Children (visitors)	Total 2009/10	Total 2008/09	% change
Acklington	19,571	4,328	23,899	24,653	down 3%
Castington	12,556	3,126	15,682	15,840	down 1%
Deerbolt	13,157	1,793	14,950	12,467	up 20%
Durham	28,604	6,246	34,850	34,239	up 2%
Frankland	9,813	1,913	11,726	11,252	up 4%
Low Newton	6,991	2,246	9,237	8,524	up 8%
	90,692	19,652	110,344	106,975	up 3%

Kids VIP success:

NEPACS provides play facilities for children at visitors' centres and in prisons across the north east.

Staff and volunteers take pride in providing special activities and a safe, happy environment for children to play. We were delighted to have this work recognised through a review of child-centred prison visits conducted by national charity for children visiting prison, Kids VIP.



Focus on women

NEPACS continues to support family and friends of women prisoners at HMP YO1 Low Newton through the visitors centre, play facilities and tea bar. This year we were fortunate to receive additional funding from the National Children's Bureau to support monthly family days at the prison. We contributed to the NCB's Locked into Play project, which has resulted in a resource pack and DVD on playing with your child, aimed at young parents in prison.

As part of our aims to raise awareness of criminal justice issues, we worked with Open Clasp Theatre and Durham University to produce 'Rattle and Roll', a hard-hitting play about how women can become trapped in a revolving door of prison, homelessness and drugs. Over two hundred people attended the play including many NEPACS' staff and volunteers, and six visitors from Low Newton. The play highlighted some of the complex issues experienced by women leaving prison

and trying to resettle in the community and had lots of positive feedback.

In June, we followed up this theme by inviting Baroness Corston to address NEPACS' annual lecture, this year held at Durham Cathedral. Baroness Corston, the author of the highly influential 2006 Corston Report on the imprisonment of women, concluded that given that most women in prison are there for non-violent offences, that most are mothers and are, in any event, more troubled than troublesome, it was essential to find alternatives to custody.

The lecture was accompanied by a powerful exhibition of photographs and interviews by photographer Adrian Clarke detailing the lives of 40 women who have served time in Low Newton prison. The exhibition, organised by the County Durham Drug and Alcohol Action Team, was displayed for two weeks in the Galilee Chapel.

Julie's story

Mother and child visits at HMP Low Newton:

I am a 45 year old grandmother. I bring my 3 year old granddaughter to Low Newton every Friday morning and on the monthly play day visits. I have been doing this since July 2008.

We get up at 6am, leave the house at 7am and get back home around 2 to 2.30pm depending on the buses. I would not ever miss this as it is so important for my grandchild to keep up the contact with her mum. These play day visits are not like normal visits as it is just mum and child spending quality time together. The visitors room is cleared and loads of toys and games are in the room and mums and their children are free to move around, run and play.

The NEPACS staff, volunteers and officers at Low Newton are outstanding, they go out of their way to make you feel at ease. They are really helpful with information on all aspects of the prison.

Play days are fantastic, making cakes, playing games, cards and other craft activities. I would never miss a single one of them. The bond between mother and child is very important the child needs to know that mum is still here and to do every day things with them. Mum can get up and move around freely, sit and make things together or just sit and read a book, draw pictures. All the things that they would be doing at home.

The two hours that my grandchild is with her mum gives me time to chat to other grandmothers sharing our problems with each other or just sitting having a chat over a cup of coffee.



Julie and her granddaughter

Tea bars

NEPACS provides tea bars at seven north east prisons, supported by 10 part time paid members of staff and 48 volunteers, all of whom are very much appreciated.

All tea bars are exceptionally busy and the teams, both paid and voluntary, work well together, always going that extra mile for their project. NEPACS is passionate in giving a first class service to our visitors, and this is reflected in the many positive comments we receive.

Cash donations from all tea bars – except Kirklevington – are donated to the children’s play projects. For example, the donations from Holme House tea bar have been used to purchase a new football table and a notice is on display thanking the visitors for their contributions. The Kirklevington team purchase items for the children and provide goody bags at Easter and Christmas, which are always well received.

Caravan project

NEPACS owns two static caravans and offers weekly holidays between April and September on the north east coast. Families are referred from the North East Probation Services and our own Visitors’ Centres.

The aim is to give families a chance to relax in pleasant surroundings and spend valuable time together. Mark, our brilliant volunteer who keeps this project going, assures us that families really do feel the benefit of their holidays and he can see the changes in them after only a week.

An example from a thank you letter reads: “Thank you so much for giving myself and my family the opportunity to get away on holiday. It is great that you help the families of prisoners as it is not the family member’s fault that they are in prison and yet it is the likes of ourselves that suffer the worst! We are the ones that have to cope with the fact that our partners are no longer with us and the effects it has on

our children. It has been an extremely stressful time for me and I just want to share my appreciation with you. I was getting upset at the fact that I cannot afford to take my daughter away on holiday. When I told her about the offer of a week in the caravan she was jumping for joy! Many thanks.”

Making a difference is what it is all about and we are pleased to try and do this. The caravan park has many facilities including an indoor swimming pool, adventure playground, children’s entertainer, amusement and club area.

The good situations outweigh the bad, but we do have to cope with problems on the caravan site sometimes caused by our clients. Very occasionally families have to be moved on, but the selection of families that we feel will cope well and benefit from the holiday is ably done by Joan our co-ordinator.

Keep up the good work folks!



Visitors' Voice

Visitors to family and friends in prison are often overlooked and remain unheard by policymakers. But we know they are playing a vital role in supporting their loved ones through a prison sentence and helping them to stay on the 'straight and narrow' once released.

This year, NEPACS has set up 'Visitors' Voice' groups to give visitors the chance to talk about their experiences and support each other. We hope this will help us to influence improvements in visits, but we also hope to use families' stories to raise awareness of the impact of a prison sentence with sentencers and a wider range of agencies.

We are grateful to the Big Lottery Fund's Awards for All scheme and the Joseph Rowntree Charitable Trust for supporting us in this work.

Listening Support

At HMP Durham, a donation of £20,000 from the Lloyds TSB Foundation will enable us to develop a pilot 'listening support service'.

The aim is to provide a telephone service staffed by trained volunteers to help people through the difficulties they may face to ensure that family contact continues.

In particular, we aim to support those visiting a loved one in prison for the first time.

We are currently recruiting volunteers for the pilot, which will launch next year.

Visitors' comments

'We travel from Teesside to visit our son/brother who is an inmate in Castington. This has been made as positive an experience as possible after the initial terrible shock, due to the kindness and helpfulness of the staff in the visitors centre, who have helped me more than words can say and have always gone the extra mile. I would like them to get recognition for this.'

'I visit my son in Acklington every month. Because I am on mobility I stay over two nights so do back to back visits as it is too far on the train from Sheffield. When he was moved, I phoned NEPACS. They were very helpful. The staff are always smiling, very friendly and go out of their way to help you if you need it.'

'I was separated from my wife and two young sons almost a year ago to date, when my youngest son was only 6 months old. I have found the father and child visits especially valuable to help me build a relationship with him and maintain a bond during this very difficult time in our lives.'

'These visits allow me to spend quality time with my sons in a relaxed and more natural environment for them, unlike the very clinical setting of a standard prison visit. We particularly look forward to school holidays when the father and child visits are extended to allow us to spend time together as a family unit.'



NEPACS Awards 2010

This year our awards and certificates were presented by Sir Alan Beith, MP for Berwick Upon Tweed and chairman of the House of Commons Justice Committee, at Lumley Castle on Friday 2 July.

In the light of Kenneth Clarke's comments that same week on the need to give more thought to resettlement, this year's awards could hardly have come at a more opportune time.

A larger than ever number of nominations from across the region brought four awards, including a lifetime achievement award, and certificates of high commendation for seventeen people, celebrating the often unseen and unappreciated work of so many in the statutory and non-statutory sectors.

'Investment must be made in resettlement and rehabilitation to ensure that there are fewer crime victims in the future...'

The awards went to:

The Middlesbrough Approved Premises Team of Durham Tees Valley Probation:

A team of several grades of staff working at two approved premises in who have successfully engaged inmates in various activities including production of a monthly magazine in Middlesbrough.

Simon Stoker , HMP Holme House, Stockton:

A Prison Officer seconded to Middlesbrough Integrated Offender Management Team, one of only a handful in the country and the first in the north east whose work has broken new ground in building relationships between prison and agencies in the community.

Norman Wilson, HMP Low Newton, Durham:

A prison officer who been involved in the evolution of what is now the Offender Management Unit at Low Newton for nearly 10 years, and has been a key figure locally and to some extent nationally in drawing up a training package for case administrators in the new model.

And a lifetime achievement award went to:

Elaine Lumley, former Chief Officer, National Probation, Teesside:

Elaine was chief officer in Teesside for 9 years up to March this year,

when she retired after 26 years in the service. She made a remarkable journey from service volunteer to chief officer in the same locality. Elaine has upheld traditional values in a modern setting.

Certificates went to:

Amanda Moffett Senior Officer, Offender Management Unit

Linda Fenwick, Visitors' Centre Manager, at HMYOI Deerbolt

The PASRO (Prisons Addressing Substance Related Offending) Team

Abi Hamoodizadeh, Executive Officer, at HMP Durham

Catherine Chesterton, Visitors' Centre Manager at HMP Frankland

Lesley Dixon of New Bridge, and the Visitors' Centre staff at HMP Holme House

Sue Hammond, volunteer outreach worker for Jigsaw (Rape & Sexual Abuse Counselling service) at HMP Kirkclevington

The Contraception & Sexual Healing Clinic staff (NHS), HMP Low Newton

The NACRO Pyramid Project, at Stockton





Toy Library

Our own official history

ITV came out to Barnard Castle to film the launch of NEPACS new Toy Library scheme at HMYOI Deerbolt, inspired by the local MP Helen Goodman.

Helen took a particular interest in our work with children as she was Chief Executive of the Toy Library Association from 2002 until 2005 before she entered parliament as the MP for Bishop Auckland.

Ms Goodman said: "The Toy Library scheme will add to the enjoyment of children making the long journey to visit a family member in prison, as they will have the opportunity to choose a new toy each time they visit."

Project Worker, Leah Hobson, who starred on the ITV clip (along with Deerbolt Governor, Jenny Mooney) added: "The children get real pleasure from looking through our catalogues and choosing a toy to take home with them and bring back next time.

"Visiting a prison can be a daunting experience, but this is a simple way of making the trip more pleasurable. We are responding to consumer demand and stocking up on Peppa Pig and Ben 10!"

It's over ten years since Ruth Cranfield produced her modest in-house **One Hundred Years of Prisoners' Aid in County Durham**. Now she's brought it up to 2007 and it is available as a smart 110-page, illustrated book.

From the beginnings of the Durham Discharged Prisoners' Aid Society, which provided, at the salary of £30 per month, an agent to advise and maintain contact with prisoners at their discharge and a minimal provision of decent lodgings for female prisoners on release, right up to our current wide ranging services, Ruth shows how the activities of the Society have been a mirror to attitudes towards criminal justice in the wider community.

The almost unbridgeable chasm between the recipients and the providers of assistance of the nineteenth century is what is at the forefront of our beliefs – to build bridges between the community and prisoners and their families. It's a fascinating read for anyone with



an interest in social or local history, or eager to see how NEPACS has evolved into its present form.

The book is available at £6, p&p included, discount price for members £4, from Kath Simpson at NEPACS Head Office. Please ring 0191 3757278 to reserve a copy.



Volunteer's comment

'I officially retired last year on September 30th, although I finished a little earlier due to an accident which left me unable to work for the last month.

'After working for 23 years as a cook at English Martyrs Roman Catholic School I felt ready for retirement as the work was demanding and I found it harder to carry out the work which was strenuous. I did love the sense of community in the school and involved myself in several extra-curricula activities such as fund raising and organising events like the summer fete. I also had a full life outside of work meeting with other union members and attending policy weekends and weekend training courses. I was on various committees and found that I missed the bustle of my life which seemed to end when I retired. I felt there was a gap in my life and experienced a sense of loneliness.

'I first heard about NEPACS at a union policy weekend at Durham Marriott hotel and decided that I would volunteer to help in the coffee shop

where I served tea, coffee and light refreshment to families of prisoners in Her Majesty's Prison in Durham City. The application procedure was lengthy while stringent checks were carried out. This was not helped when I found the wrong date of birth on my passport and had to have it amended. Finally I was cleared and found myself working within the prison.

'I was given a thorough induction including a tour of the prison and soon settled down to work. My colleagues Jane, Liz and Sandy were very friendly and easy to get on with and helped me through the early days. I felt at home and found the work easy and the company good. My daughter remarked that I seemed much happier than I had been when I first retired. I started at first on Wednesdays, but have helped fill in for those who were on holiday or absent. I am very pleased that I started and look forward to the days I am working.

'I can now easily balance my home and work life and have both someone to talk to and something to talk about.'

More comments

'I was so nervous when I came to volunteer but you have included me in the project. I now have a social life as well.'

'I am very lonely when I don't come in. You are the only people I talk to all week, I love coming in.'

'I want to work in the criminal justice system and volunteering for NEPACS will help me gain experience.'



Donations 2009/10

NEPACS acknowledges with thanks the contributions of many Trusts, Companies, Churches and individuals in support of its work:

The 28th May 1961 Charitable Trust	Mothers' Union, Chester-le-Street
The A B Charitable Trust	National Children's Bureau
Mr D Abrahams	The National Council for Social Concern
Aramark Ltd	The Norda Trust
Awards for All (Big Lottery)	Northumberland County Council
The Barbour Trust	The Parish of Holy Trinity with St Marks, Hartlepool
BBC Children in Need	The Odin Charitable Trust
Belmont Parish Council	Parish of Spennymoor St Luke
Bishop Auckland Fellowship of Christian Churches	Parish of St Luke, Billingham
The Enid Blyton Trust	PCC All Saints, Lanchester
The Bromley Trust	PCC of Parish of Jarrow
Brother Jonathan Trust for Children's Holidays	Professional Footballers Association
The Noel Buxton Trust	Mr Jim Reape
Carr-Ellison Trust	Rotary Club of Bedlingtonshire
Mr & Mrs T Chesterton	Rotary Club of Durham City
Church of the Ascension, Easington Colliery	Rotary Club of Seaham
Miss JM Clark	Rotary Club of Sunderland
Coast Congregational Church, Whitley Bay	The Rothley Trust
Confidential donation	Sedgefield Borough Council
Debtors Relief Fund Charity	The Shakespeare Temperance Trust
DUCK – 2008-2009	Shincliffe Parish Council
The Dulverton Trust	St Albans Church, Windy Nook
Durham Cathedral Matins for the Courts	St Andrew's Church, Stanley
Etherley and Toft Hill WI	St Columba's Church, Sunderland
The Fitton Trust	St Cuthbert's Parish Church, East Rainton
The Hadrian Trust	St Giles Church, Durham City
Mr Robin Hill	St John's Church, Durham
Holy Trinity Church, South Hetton	St John's Methodist Church, Pittington
The Hospital of God at Greatham	St Luke's Church, Pallion
The Albert Hunt Trust	St Mark's Church, Millfield
The Joicey Trust	St Marks Church, Eldon
Sir James Knott Trust	St Mary and St Cuthbert Church, Chester-le-Street
Lloyds TSB Foundation	St Mary the Virgin Church, Middleton-in-Teesdale
Low Newton – miscellaneous donations	St Mary's Home Charity
RW Mann Trust	St Nicholas Church, West Boldon
Dr WV McDonald	The Sir Jules Thorn Trust
Miss Joyce Mitchell	The Tudor Trust
(donations with respect to the late Joyce Mitchell)	William Webster Trust

Note: The Annual Coffee Morning at Elvet Methodist Church, organised by staff and volunteers, raised over £1,200 for NEPACS Funds.

Responding to requests for NEPACS grants is a chastening experience. The extent of really basic needs unmet by statutory bodies is unbelievable. As is the picture that emerges of the extent of the struggle to remake any sort of life after prison with nothing and without support from family or friends. No wonder that so many prisoners are not equal to this challenge and re-offend.

NEPACS continues to attempt in a small way to support these prisoners and their families. This year 388 individual grants totalling £32,946 have been awarded largely in response to applications from the Probation service or similar bodies.

This year the largest percentage, 31% of our grants, was directed to education and training needs. This was pleasing, as a positive outcome for the recipient in the form of a qualification or job represents a large step towards rehabilitation.

Requests for basic household equipment such as beds, bedding and cookers represent a further 23%. Such provision ensures a minimum level of

decency and comfort for both families and single people

Released prisoners often leave prison with only the clothes in which they stand up. Clothing and other possessions have often been disposed of by families or landlords. It is hard to retain self respect or appear normal in society without adequate clothing. Thus grants to fill this basic need have taken 16% of the total.

NEPACS remains one of the few charities giving grants to serving prisoners. This is an important part of our giving and although the amounts are small the effects are beyond their cash value. Prison life is bleak for many forgotten prisoners with no visits or family support. The fact that someone from outside has not forgotten may encourage a more positive attitude to a sentence. Responses from individual prisoners indicate that help to purchase clothing, art materials or matchsticks can mark a step towards hope.

Many thanks to all the individuals and groups who raise money on behalf of NEPACS.

Distribution of Grants (2009/10)

- Accommodation (9%)
- Clothing Inmates (8%)
- Clothing Outside (16%)
- Education & Training (31%)
- Household Goods (23%)
- Cell Hobbies (7%)
- Miscellaneous (6%)



'I work at Gosforth Probation office and a NEPACS grant of £120 was awarded to James who bought a second-hand washing machine and separate dryer. He was very pleased because he and his partner had been washing their own and their young daughter's clothes in the bath and then drying them around the flat.'

'George was granted £200 to help him improve his burger van business. George decided to spend the money on getting logos and advertising painted on to the van itself and he rang me this morning to say that he's just had it done, it looks brilliant and he's got photos on his mobile phone to show me. George is particularly grateful because he's not been out of jail long and has been struggling to rebuild his business. So, thank you very much!'

'I would like to take this opportunity to thank you for all the help you have given me this year and last. Without your help I would not be in such a positive frame of mind to move forward with plans to reform my views and other issues.'

A long term prisoner

'Tracey was awarded a grant of £100. Tracey ended up with a fridge freezer, a dinner set, kitchen utensils and two pillows. She was very happy and grateful. The fridge freezer is making life much easier for her and her family.'

Fiona Neasham from Open Gate

'Thank you for the grant your charity gave me. It helped me out in a big way. I have everything I need now. Thank you so much... I have been waiting for most of my life for a fresh start and now I am in a good place to deal with things. Well thank you.'

A 22 year old heroin addict in rehab

NEPACS - Statement of Financial Activities
(Year ended 31 March 2010)

	Unrestricted funds	Restricted funds	31/03/10 Total funds	31/03/09 Total funds
	£	£	£	£
Incoming Resources				
Incoming resources from generated funds				
Voluntary income	37,431	129,980	167,411	111,299
Activities for generating funds	430,199	-	430,199	390,631
Investment income	21,913	-	21,913	30,645
Incoming resources from charitable activities				
Service Level Agreements	325,322	-	325,322	295,132
Prisoner Family Welfare	39,420	-	39,420	37,637
Total incoming resources	854,285	129,980	984,265	865,344
Resources expended				
Costs of generating funds				
Costs of generating voluntary income	10,704	560	11,264	-
Fundraising trading: cost of goods sold and other costs	373,256	-	373,256	364,710
Charitable activities				
Prisoner Family Welfare	380,729	70,349	451,078	415,798
Young People	-	10,916	10,916	13,240
Caravan	-	11,764	11,764	9,507
Grants to Prisoners' Families	32,946	-	32,946	44,249
Governance costs	4,903	32	4,935	4,449
Other resources expended	1,238	1,000	2,238	916
Total resources expended	803,776	94,621	898,397	852,869
Net Incoming Resources	50,509	35,359	85,868	12,475
Reconciliation of funds				
Total funds brought forward	199,206	52,754	251,960	239,485
TOTAL FUNDS CARRIED FORWARD	249,715	88,113	337,828	251,960

NEPACS - Balance Sheet
(as at 31 March 2010)

	Unrestricted funds	Restricted funds	2010 Total funds	2009 Total funds
	£	£	£	£
Fixed Assets				
Tangible Assets	19,381	-	19,381	23,556
Current Assets				
Stocks	13,867	-	13,867	12,669
Debtors	39,286	-	39,286	16,513
Cash at bank and in hand	244,210	88,114	332,324	250,283
	<u>297,363</u>	<u>88,114</u>	<u>385,477</u>	<u>279,465</u>
Creditors				
Amounts falling due within one year	(67,030)	-	(67,030)	(51,061)
	<u>230,333</u>	<u>88,114</u>	<u>318,447</u>	<u>228,404</u>
Net Current Assets				
	<u>249,714</u>	<u>88,114</u>	<u>337,828</u>	<u>251,960</u>
Total Assets Less Current Liabilities				
	<u>249,714</u>	<u>88,114</u>	<u>337,828</u>	<u>251,960</u>
Net Assets				
	<u>249,714</u>	<u>88,114</u>	<u>337,828</u>	<u>251,960</u>
Funds				
Unrestricted funds			249,714	199,206
Restricted funds			88,114	52,754
			<u>337,828</u>	<u>251,960</u>
TOTAL FUNDS			<u>337,828</u>	<u>251,960</u>

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small charitable companies and with the Financial Reporting Standard for Smaller Entities (effective April 2008).

The financial statements were approved by the Board of Trustees on 23 August 2010 and were signed on its behalf by:



.....
Trustee

NEPACS - Movement in Funds (Year ended 31 March 2010)

	At 01/04/09	Net movement in funds	Transfers between funds	At 31/03/10
	£	£	£	£
Unrestricted funds				
General fund	184,206	1,300	39,769	225,275
Tea bar	-	49,208	(49,208)	-
Property Reserve Fund	15,000	-	-	15,000
Caravan Replacement Fund	-	-	9,439	9,439
	<u>199,206</u>	<u>50,508</u>	<u>-</u>	<u>249,714</u>
Restricted funds				
Children in Need	-	1,586	-	1,586
Chief Executive Officer Fund	22,803	(12,864)	-	9,939
Deerbolt Childrens Play Area	500	22,000	-	22,500
Caravan Account	523	1,096	-	1,619
Operational Contingency Reserve	26,000	-	-	26,000
Low Newton Play Scheme	2,928	(337)	-	2,591
NCB Grant	-	1,205	-	1,205
User Voice	-	8,415	-	8,415
Enid Blyton Trust	-	472	-	472
Lloyds TSB Listening Service	-	13,750	-	13,750
Rothley Trust	-	37	-	37
	<u>52,754</u>	<u>35,360</u>	<u>-</u>	<u>88,114</u>
TOTAL FUNDS	<u><u>251,960</u></u>	<u><u>85,868</u></u>	<u><u>-</u></u>	<u><u>337,828</u></u>

Auditors' Statement and extract from the Financial Statements (Year ended 31 March 2010)

We confirm that we audited the full financial statements for the year ended 31/03/10 and "in our opinion:

- the financial statements give a true and fair view, in accordance with United Kingdom Generally Accepted Accounting Practice applicable to Smaller Entities, of the state of the charitable company's affairs as at 31/03/10 and of its incoming resources and application of resources, including its income and expenditure for the year there ended;
- and the financial statements have been properly prepared in accordance with the Companies Act 2006;
- the information given in the Report of the Trustees is consistent with the financial statements."

We have examined the summarised financial statements on pages 16 to 18 of this report and confirm that they are a true extract from the full financial statements for the year ended 31/03/10.

Ribchesters

Chartered Accountants and Registered Auditors
67 Saddler Street
Durham
DH1 3NP

NEPACS STAFF

Chief Executive Officer
Helen Attewell

Finance Manager
Angie Thomson

Office Manager
Kath Simpson

Administrative Assistant
Elizabeth Chambers

Regional Manager, Child
Care Projects
Christine Slassor

Regional Manager, Tea
Bar Project
Sandy Anderson

Tea Bar Project Workers
Olive Clark
Emma Douglas
Louise Doxford
Maud Eley
Carol Jowett
Jane Rutter
Linda Potter
Hilary Stanway
Wendy Wilson
Liz Yallop

Acklington Prison and
Castington YOI Visitors'
Centre & Play Projects:

Manager
Christine Morris

Project Workers
Lorraine Derbyshire
Lynn Hargreaves
Monica Taylor
Laura Webster

Play Facilitators
Catherine Stacey
Kathleen Straughan
Elizabeth Thomson

Centre Cleaners
Rebecca Arkle
Gillian French

Deerbolt YOI Family
Support Centre & Play
Projects:

Manager
Linda Fenwick

Project Workers
Leah Hobson
Zoe Herdman

Play Facilitators
Leah Hobson
Nicola Hutchinson

Durham Prison Visitors'
Centre & Childrens'
Projects:

Manager
Maggie Cherry

Project Workers
Dianne Lee
Sue Barnsley
Jan Pattison
Gary Williams

Play Facilitators
Susan Robson
Michelle Rousseau

Youth Worker
Nathan Griffin

Centre Cleaner
Jane Rutter

Frankland Prison Visitors'
Centre & Childrens'
Projects:

Manager
Catherine Chesterton
Project Worker
Lynn Rowe

Play Facilitators
Michelle Forth
Carly Forbes

Youth Worker
Helen McArthur

Holme House Prison
Childrens' Projects:

Play Facilitators
Claire Hawksby
Tracy Purvis

Low Newton Visitor's
Centre & Childrens'
Projects:

Manager
Ros Murray

Project Worker
Sylvia Brown

Youth Worker
Donna Campbell

Centre Cleaner
Pam Brice

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Gill Allen
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Helen Armstrong
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Suzanne Bennett
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Mary Carpenter
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Margaret Chapman
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Debbie Cooke
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Jean Edmonstone Mitchell
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Hyacinth Greener
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Alma Hall
Danielle Hall
Deborah Hall
June Hall
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Lyne Herbert
Anna Maria Hoerer
Christine Hoey
David Holcroft
Janey Holmes

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Joanna Hughes
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Stephanie Hurren
Betsy Hutchinson
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Sophie Irving
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Annette Jack
Margaret Jefferson
Anthia Jocelyn
Joan Johnson
Karen Johnson
Patricia Johnson
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Wendy Jones
Eleanor Kelly
Mark Kelly
Joyce Kitching
Jihee Kim
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Vivian Lai
Elsie Lake
Judy Lake
Grace Lambie
Jane Land
Dorothy Laycock
Muriel Lockey
Susan Longstaff
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Louie MacGregor
Donald Mackay
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Valeria Maitland
Thelma Martin
Babs Maskery
Joan McArthur
Janet McBain
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Christiane Mitchell
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Abigail Silcock
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Paula Slowther
Sheila Smart
Aimee Smith
Gladys Smith
Sarah Smith
Ann Spiller
Hilary Stanway
Sally Stirman
Margaret Stockdale
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Lauren Tewson
Malcolm Thirkettle
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Chelsie Thompson
Jackie Thornborrow
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Judith Turnbull
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Kayleigh Turner
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Joan Wardrobe
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Pauline Watson
Sylvia Watson
Mary Watts
Christine Weddell
Sandra Welch
Chloe West
Pat Wilcock
Elizabeth Williams
Mary Williams
Norma Willmott
Elizabeth Wilson
Evelyn Wilson
Janet Wilson
Lyndsay Wilson
Jessica Wisenfield
Susan Woodgate
Charlotte Woloszyn
Melanie Woods
Sarah Wooley
Alexandra Wyatt
Alex Young
Joy Young



**Building bridges for prisoners,
their families & the community**

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