

Booking a Video Call

A STEP-BY-STEP GUIDE

01

DOWNLOAD THE APP

Download the Purple Visits app from your phone or tablet's app store.

02

GET REGISTERED

To sign up you'll need to provide a clear selfie, photo ID, and proof of your current address.

03

ADD YOUR CONTACT

Add the prisoner you'd like to contact using their prisoner number and establishment.

04

ADD OTHER CALLERS

Add any additional callers. Adults must provide photo ID and proof of address. Children are only required to take a selfie.

05

BOOK A CALL

You can now book a video call. You will receive notification when your call is booked with the time allocated to you.

IF YOU EXPERIENCE ANY ISSUES,
CHECK THE HELP SECTION ON THE
PURPLE VISITS APP.



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